FISCAL YEAR 2005, QUARTER ENDING 9/30/04

AVERAGE AGE (IN DAYS) OF CASES CLOSED*

	Prior Yr			Year to	Prior Year to		Prior		
	Quarter Ending	Quarter Ending	Percent Change	Date FY05	Date FY04	Percent Change	Biennial to Date	Biennial to Date	Percent Change
Board	9/30/04	9/30/03		7/1/04- 9/30/04	7/1/03- 9/30/03		7/1/04- 9/30/04	7/1/02- 9/30/02	
Audiology/Speech Pathology	363.9	285.0	28%	363.9	285.0	28%	363.9	14.0	2499%
Counseling	255.4	240.7	6%	255.4	240.7	6%	255.4	246.3	4%
Dentistry	351.5	336.6	4%	351.5	336.6	4%	351.5	275.3	28%
Funeral Directing	288.0	506.9	-43%	288.0	506.9	-43%	288.0	270.7	6%
Medicine	231.4	331.2	-30%	231.4	331.2	-30%	231.4	261.7	-12%
Nurse Aide	197.9	313.8	-37%	197.9	313.8	-37%	197.9	228.2	-13%
Nursing	233.7	268.9	-13%	233.7	268.9	-13%	233.7	257.8	-9%
Nursing Home Administrator	299.1	313.8	-5%	299.1	313.8	-5%	299.1	264.8	13%
Optometry	334.1	266.6	25%	334.1	266.6	25%	334.1	217.4	54%
Pharmacy	188.6	234.6	-20%	188.6	234.6	-20%	188.6	238.8	-21%
Physical Therapy	334.0	410.8	-19%	334.0	410.8	-19%	334.0	502.3	-34%
Psychology	290.0	224.8	29%	290.0	224.8	29%	290.0	216.6	34%
Social Work	177.3	421.0	-58%	177.3	421.0	-58%	177.3	69.3	156%
Veterinary Medicine	274.5	307.2	-11%	274.5	307.2	-11%	274.5	263.4	4%
Department	234.9	310.7	-24%	234.9	310.7	-24%	234.9	252.8	-7%

^{*}The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. If the comparison between time periods shows a negative change then the average time to process a case has decreased.